

Information and procedures for inpatients

Information for inpatients

<For patients>

If you are not used to being admitted to hospital, you will likely be somewhat daunted by the prospect. We have provided information here to enable you to enjoy a worthwhile stay in hospital. We recommend familiarizing yourself with this content when you are admitted.

A range of specialist staff at the East Medical Center work to treat patients. These include doctors, nurses, pharmacists, nutritionists, clinical test technicians, physical therapists, radiographers, and caseworkers. If you have any questions after reading this information, do not hesitate to ask a doctor, nurse, or other member of staff.

<While you are staying in hospital>

Bear in mind that the hospital is a place to get better in and try to adopt the correct lifestyle accordingly.

In order for your illness to be cured as quickly as possible through treatment that you understand, it is important that you pay attention to your own illness and treatment and participate in the medical care, rather than simply leaving it up to the doctor. It is important to have the frame of mind where you yourself determine the policy for your treatment. That's why it is essential to seek out the full information from doctors and nurses etc. regarding your illness, and to ask questions until you feel you understand.

The hospital staff work extremely hard to ensure errors during treatment are avoided, but we also ask patients to help by, for example, checking the name on the I.V. drip or medicines they are given. We ask patients to confirm their name when an I.V. drip or other treatment is being administered.

The hospital is a communal living environment. We ask people to refrain from behavior which may cause a nuisance to others, in order that everybody can spend their time in the hospital peacefully. Please refrain from going in and out of the nurses' station or other patients' rooms.

<The care and welfare consultation counter>

○Hospital caseworkers and nurses are available for consultations regarding the medical treatment, nursing, recovery, and medical safety; concerns you may have around daily life and admission to hospital; matters relating to recovery post-discharge; and the systems for paying for treatment and welfare benefits.

○This service is available for both in- and outpatients.

Admission procedure

<The procedure up to admission>

1. People who have been instructed by their doctor to be admitted to hospital should carry out the admission procedures at the admission counter No.6 on the first floor of the Emergency / Outpatients building on the specified day and time.
2. For people whose admission has not yet been scheduled, once it is scheduled, the hospital will get in contact.
3. People who are unable to attend on the day, or those who wish to cancel their admission altogether are asked to contact their clinical department as early as possible.

<What to bring when admitted>

1. Inpatient application form (please fill out the necessary information and affix the personal seal)
 2. Personal seal stamp (doesn't have to be a registered seal)
 3. Patient registration card
 4. Any medication currently being taken, and the medicine logbook or pharmaceutical information sheet where applicable
 5. Health insurance card, medical certificate (children's medical certificate, welfare benefit eligibility certificate etc.), treatment coupon (only for those eligible for medical assistance)
 6. Eligibility certificate for ceiling-amount application or reduced contribution (only for those who are exempted from city, ward and village resident tax)
 7. Documents issued by a company (only for those being admitted as a result of work-related accidents)
 8. Pajamas, underwear, indoor shoes (non-slip), eating utensils such as chopsticks / spoon etc., teacup, kettle etc., the minimum essential items for daily living such as tissue paper / bath towel / toiletries etc. (For those who require a wheelchair, please use a hospital-provided one)
- ※ Large numbers of members of the public come and go through the hospital and as such the risk of theft does exist. The hospital does not accept liability for any items that go missing.
- ※ In order to reduce the risk of theft, please avoid bringing valuables such as large quantities of cash, bank books, and credit cards into the hospital, and if you do, maintain very careful possession of them.

<Visiting patients>

Visiting hours	
Weekdays	3:00 p.m. to 8:00 p.m.
Saturdays, Sundays, public holidays	1:00 p.m. to 8:00 p.m.

※ For details, please ask a member of the Medical Affairs staff at the general information desk on the first floor of the Emergency / Outpatients building.